AGENDA

Transit Advisory Board Meeting

5:30 PM - Wednesday, June 16, 2021

Virtual Meeting via Zoom

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MEETING FORMAT NOTICE

The Transit Advisory Board will conduct this meeting electronically using the Zoom video conference platform. Members of the public may listen, view, and/or participate in this meeting using Zoom. Using Zoom is free of charge. See the instructions below:

- To login to the electronic meeting online using your computer, click this link: https://us02web.zoom.us/j/88410896349?pwd=VnBBdFkyZ1FTVjRaZjRhQVhrU2NBdz09
- If you would rather access the meeting via telephone, dial (605) 627- 1271. When prompted, enter the following meeting number: 508 939 109#.
- If you do not have access to a computer or telephone and would like to take part in the meeting, please contact Sandy Transit by Monday, June 14th and arrangements will be made to facilitate your participation.
- ROLL CALL
- 3. APPROVAL OF MARCH 2020 MINUTES AND JUNE 2021 AGENDA
- 4. PUBLIC COMMENT
 - 4.1. TAB Minutes March 2021

 November 2020

 December 2020

 January 2021
- 5. NEW BUSINESS
 - 4.1. Grant Updates
 - 4.1.1 STF
 - 4.1.2 STIF
 - 4.1.3 Cares Act
 - 4.2 Current Projects
 - 4.2.1 Rebuilding Bus
 - 4.2.2 Upgrading Dispatch Software
 - 4.2.3 Customer App/Data Collection
 - 4.2.4 Surplus Vehicles
- 6. OLD BUSINESS
 - 5.1. Covid
- 7. NEIGHBOR UPDATES

8. ADJOURN

7.1. Next Meeting
5:30-7:00 pm
Wednesday, September 15, 2021
Transit Operations Building (Possible Virtual)



Minutes Transit Advisory Board Meeting

5:30 pm - 7:00 pm Wednesday, March 17, 2021 Virtual Meeting Via Zoom

1. ROLL CALL

Present: Andi Howell, David Thorndike, Heather Michet, Joseph Lowe, Khris Alexander, Muna Rustam, Nancy Payne, Robert Geisbrecht, Roxy Tolva, Teresa Christopherson.

Excused: Berenice Tynan, Caren Topliff and Stan Pulliam

2. APPROVAL OF December 2020 Minutes and March 2021 Agenda

Motion by Heather Michet and second by Khris Alexander.

3. PUBLIC COMMENT

None

4. NEW BUSINESS

4.1. Federal and State Legislation

Current Legislation: House Bill 2199 funds programs that focus on transporting veterans living in rural areas. As part of our weekly Elderly & Disabled program we transport veterans to the VA hospital. House Bill 2482 seeks to limit law enforcement on public transportation. If this bill passes law enforcement would not be able to remove unruly citizens from public transportation.

4.2. Need Based Grant Awards

Cares Act Funding has helped with our loss of fares, placing extra service on the road, extra hours for cleaning buses and shelters, and purchasing much needed covid supplies.

4.3. STIF and STF

COVID the Legislature has set in place a rule that we cannot lose our STIF funding, however, there will not be an increase in funds. The allotted funds will provide coverage for current service, provide administrative costs, improve bus stops for the Safe Routes to School program and we will not have to reduce any of our service.

4.4. Budget

In the previous biennium Sandy Area Metro updated the Master Plan, purchased a new trolley, built 2 bus barns, renovated our bus wash, added evening runs to three routes, procured new bus stop signs, and fixed solar panels at the bus shelters. Current projects include adding Wi-Fi to the buses, a new shelter, computer equipment for staff and dispatch, upgrading dispatch software and obtaining new transit tax software. In addition to maintaining service during Covid, Cares Act funding

has enabled SAM to install barrier shields and provide masks and sanitizer for passengers. The funding also enabled SAM to deliver food for the Senior Center's Meals on Wheels service. This biennium Sandy Transit will focus on a plan to start a new route from Sandy to Clackamas Town Center, procure three more vehicles, conduct a countywide joint study on E-Fares system, continue to improve routes and address capacity issues.

5. OLD BUSINESS

5.1. Covid Changes

To minimize the risk of spreading COVID-19, the Ops Center installed a doorbell minimizing contact with the general public. Each entrance has hand sanitizers and sign in sheets. We have installed touchless toilets, sinks, and paper towel holders in our bathrooms. Employees regularly clean high touch surfaces throughout the building, buses, and bus shelters using an electrostatic sprayer. Along with barrier shields and socially distanced seating on buses masks and sanitizer are available to staff and riders. Signage on Covid precautions is posted throughout the building and vehicles. All vehicles have or are in the process of having HEPA filter installed.

6. NEIGHBOR UPDATES

None

7. ADJOURN

Motion to adjourn by Heather Michet and second by Khris Alexander.

7.1. Next Meeting
5:30 pm -7:00 pm
Wednesday, June 16, 2021
Transit Operations Building (Possible Virtual)
16610 Champion Way
Sandy, OR 97055

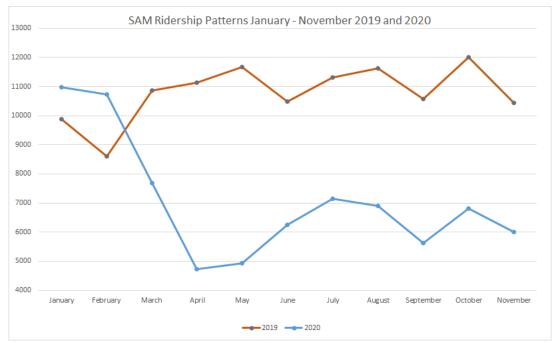
Transit Staff Report - November 2020

Posted on **December 11, 2020** by ahowell

In November, hand sanitizing stations were placed at each entrance of the Operations Center. Many non-COVID related projects also continue at the Transit Department. A new dispatch software was chosen (EasyRides), a Wifi vendor for Wifi on the Gresham route was chosen (SinglePoint) and the bus barn project was completed.

Overall, ridership was 42.5% lower than that of September 2019. SAM Gresham was 43% lower. Estacada was down 43.4%, SAM *rides* was down 27.9%, the Shopper Shuttle was down 52.6%, Elderly and Disabled rides decreased slightly by 27.3%.

Most transit agencies are reporting similar ridership patterns, with 60-65% typical ridership.



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Transit Staff Report - December 2020

Posted on **December 15, 2020** by ahowell

In December, Sandy staff conducted on-board and on-line surveys. In past years, staff would have conducted surveys on board, but this year, surveys were set in each bus for passengers who chose to take it. Passengers were also asked to go online to take the survey. Both services had many surveys returned.

Here are a few of the comments left on the SAM surveys in December 2020:

- -We are new to the Portland area and have been very impressed by the SAM and MHX buses. We do not have a car and the bus services are one of the reasons we have decided to settle in Sandy!
- -During Covid and shutdowns SAM has been amazing in keeping us connected and safe.
- -I love this service
- -I will be able to age in my home because of this service
- -Appreciate your services. I am p/u on a regular schedule and arrive @work before shift. Thank you!
- -I like the STAR so I do my shopping because limited mobility, I usually can't stand for long periods of time.
- -I appreciate the transit system. I am not sure what my family members would do without it.
- -All the drivers and other staff are so amazing and accommodating
- -I do appreciate the drivers...friendliness and helpfullness even during this time
- -Always the friendliest driver:)
- -For me it has been a good service. Thank you. God bless you.
- -Drivers are always so helpful and polite. They go out of their way to make trip pleasant.
- -Rhonda and Tom H are awesome!!
- -Friendly bus drivers are always a plus

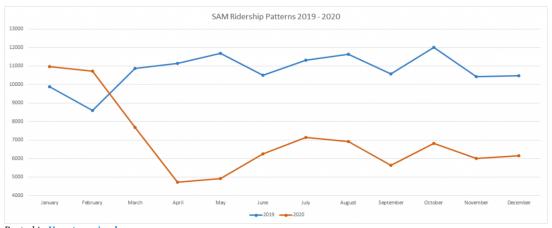
January 2021

funding.

With 6,145 passengers in December, ridership remains 41% lower than the previous year. The SAM Gresham route, SAM's primary fixed route, was 40% lower. The Estacada route was slightly better with a 37% reduction in ridership. The Shopper Shuttle has a large decrease of 64%, however, this is slightly misleading due to the very high number of rides in December 2019. This was largely due to extra Shopping Shuttle runs over the holiday season.

SAM's dial-a-ride, formerly known as STAR that is now SAM *rides*, saw a 25% reduction in ridership and the medical rides program (ED) saw a 27% reduction. As you can see from this chart, ridership trends mirror previous patterns. SAM has been forced at times to turn down passengers due to COVID capacity restrictions. Staff have applied for funding for a new vehicle and funding to use as a "sweeper" vehicle so passengers are never left behind. A replacement vehicle was also requested in this grant request through CARES ACT

Also in January, the STFAC grants for Federal funds were submitted as well as SAM's STIF Plan for 22-23 biennium. If successful, SAM expects to see slightly higher grant Federal grant amounts for 22-23 than the previous biennium.



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