

April 2020



WHERE INNOVATION MEETS ELEVATION

For water conservation
advice and ideas please
visit:
www.regionalh2o.org

City News

City facilities are currently closed to the public until at least April 6th. Essential staff continue to work to provide the services our residents need. Utility Department staff are working alternate schedules at this time. If you are unable to reach our Utility Clerk, please leave a message and your call will be returned within 24 hours.

The City of Sandy is committed to working with our customers during this challenging time. If you are currently set-up with autopay for your utility bills, and need to cancel your automatic payment, please contact our office **no later than 5:00pm on April 1, 2020**. Requests for cancellation after this date will not be processed in time for the April 6, 2020 due date. Additionally, if you are experiencing a financial hardship and need additional time to pay your bill, please communicate with the Utility Department. We can be reached at (503) 668-7449.

Utility payments can be made via check and dropped in our drop box located at 39250 Pioneer Boulevard. No cash payments will be accepted during this time. Payments can be made via our telephone system at 1-866-233-8689 or online at www.municipalonlinepayments.com/sandyor. If you are experiencing a financial hardship and need additional time to pay your bill, please contact us at 503-668-7449 or utilitybilling@ci.sandy.or.us.

The City is continuing to monitor COVID-19 and update our website with important information. Please visit: <https://www.ci.sandy.or.us/COVID-19Information> for more information regarding the virus, city operations, and helpful resources.

Sign Up For Credit / Debit Card Auto Pay And Alert Notifications

First Name: _____ Last Name: _____ Phone: _____

Credit/Debit Card Number : _____ EXP Date: _____

It is okay to text alert Notifications : Y__ N__ call alert notifications: Y__ N__

I hereby authorize City of Sandy to charge the credit card on file for Utility Services. This authority shall remain in effect until the City of Sandy is notified in writing to cancel.

Authorized Signature: _____ Date: _____

***Auto draft will be drafted on the 5th of each month.**



To Pay Your Bill By Phone
Call 1-866-233-8689

