

December
2016

City of Sandy At Your Service

A Monthly Bulletin of Community News



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER City of Sandy Did Not Meet Treatment Requirements

On August 9th of this year our water system violated the drinking water standard for chlorine contact time. Although this situation did not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

In order to ensure proper disinfection, water produced at our treatment plant must be in contact with chlorine for a minimum amount of time. Between 3:00 and 6:20 AM on August 9th, this did not occur. Although chlorine quickly kills most bacteria, it is less effective against organisms such as viruses and parasites. For this reason, water needs to mix with chlorine for a longer time period to kill such organisms. The amount of time necessary, or the contact time, depends on the amount of disinfectant in the water and the temperature of the water.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Failure of a feed pump at our water treatment plant allowed water to be produced without chlorine for several hours on August 9th. This affected a small number of retail customers along Highway 26 between Waggoneer Loop Rd. and Terra Fern Drive and wholesale customers in the Section Corner and Alder Creek-Barlow water districts. In-city customers and outside-city customers west of Waggoneer Loop Dr. were not affected by this incident.

We have implemented changes in equipment and procedures at the treatment plant to prevent this from happening again.

For more information, please contact Mike Walker at 503-489-2162 or mwalker@ci.sandy.or.us

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Sandy ID#: OR4100789. Date distributed: 12/20/2016

Update your Contact Information

First Name: _____ Last Name: _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Alt. Phone: _____

Email: _____

Sign up for E-bill

Pay your bill online by visiting: <http://www.ci.sandy.or.us/Utility-Payments/>