

Special Service Contract Program 2019-2021 Biennium – Performance measure report

The Special Service Contract Program provides regular City funding for local non-profit organizations that provide services to the citizens of Sandy. The following information was collected from the four non-profit organizations that the City of Sandy provides funding for through the Special Service Contract Program as a condition of funding approval for the 2019-2021 biennium.

The SSCP application review panel is currently comprised of two city councilors, three staff members and two at-large members of the public. The panel last met to review applications for the 2019-2021 biennium here at City Hall on July 26th, 2019. It consisted of the following people:

• Council: Mayor Stan Pulliam, Councilor Carl Exner

Staff: Jordan Wheeler, Emily Meharg, Carol Cohen

· Citizens: Lois Coleman, Kathleen Walker

AntFarm Youth Services, Inc.

Community Connects Program
Biennial funding awarded: \$10,000

	2020-2021	2019-2020
# of unduplicated visits:	301	201
Total # of visits:	439	392
Volunteers/volunteer hours:		
# of total volunteers:	91	82
# of volunteer hours:	2,616	2,033
# of youth volunteers:	91	65
Community Connects donations:	\$6,059	\$25,882

AntFarm Youth Services currently uses their SSCP fund allocation to enhance their Community Connects Program. The Community Connects Program teaches youth work ethic and builds skill sets by connecting youth volunteers with community members (particularly elders and the disabled) that require assistance with property upkeep. Volunteers perform tasks like mowing lawns, stacking firewood, weeding and cleaning gutters at no charge to the community member.

According to AntFarm's executive director, the need for this program over the last biennium has been enormous, particularly during the pandemic period of the last 18 months. "It was particularly valuable during COVID-19 as the seniors were amongst the most vulnerable and definitely were isolated. However, this program had a huge impact on the youth as well as the seniors during the pandemic as

the youth needed to be outside and working to deal with the social isolation and the distance learning that they were doing."

"I appreciate that the City of Sandy has the awareness and intention of supporting our vulnerable elders. Community Connect is a great way to help these folks out. Thank you."

-- Two Foxes Singing (a.k.a. Nunpa), AFYS Executive Director



Sandy Community Action Center

Increase monthly food boxes
Biennial funding awarded: \$20,000

	2020-2021	2019-2020
Avg monthly food boxes:	136	221
Service outreach efforts:	see below	see below
Service coordination efforts:	see below	see below

The Sandy Community Action Center currently uses their SSCP fund allocation to enhance the distribution of monthly food boxes to families dealing with food insecurity. The numbers show a significant decrease in the number of food boxes distributed in the current fiscal year, which seems counterintuitive as we are in an immense time of need due to COVID-19. Kirsten Pitzer, Executive Director of the Action Center, explains that this is due to governments at the local, state and federal level all stepping up their game by providing additional support in the form of:

Additional funds enhancement to unemployment insurance

- Additional food stamp benefits
- Free meal distribution by local school districts
- Wildfire-related funds for food distributed by Clackamas County
- The Oregon Food Bank distributed free food via food boxes in most communities

With the federal unemployment enhancement, utility assistance and the eviction moratorium ending, these numbers are expected to climb back to their previous levels before the end of 2021. Staff at the SCAC believes the overall level of need in the community has probably increased slightly with the volatility in the economy and job markets, so this assistance is as important as it ever was.

Regarding service outreach, the Action Center made several changes to their processes to help feed people during this pandemic. Because pandemic response prohibited public access to the interior of their building, a self-serve area was constructed to provide meals to the homeless in front of their building, and a drive-thru system was implemented behind the building for food box distribution. Spanish language outreach continues, including surveying their Spanish-speaking clients regarding culturally specific foods to carry. The SCAC also worked with Neighborhood Missions and the Hoodland Senior Center to supply dry goods to the Villages.

The Action Center also improved their coordination with other local non-profit organizations to improve services in Sandy and the surrounding area. The SCAC joined with several non-profit agencies to coordinate food distribution during the last fiscal year, including:

- Working with Sandy Helping Hands to fill stockings for local moms for Xmas.
- Sandy Ministerial Agency to coordinate Thanksgiving boxes.
- "Sandy Shower Team" organizing efforts to find a site and funding for a mobile shower in Sandy.
- Working with Suburban Auto Group on their peanut butter drive.



Sandy Historical Museum

Paid youth interns

Biennial funding awarded: \$13,150

	2021	2020
Orisis Angel		14.5
Alejandra Ortega		86
Corbin Fitzpatrick	150	233
Chloe Gettman	36	117
Zander Ortega	66	30
Total youth intern hours	252	480.5

The Sandy Historical Museum uses their SSCP funding allocation to hire several youth interns to work in the front lobby/gift shop of the Museum. This is a unique opportunity that allows the City of Sandy to not only help the Museum with providing badly needed additional labor (the rest of their workforce except for their Executive Director is volunteer), but also provides part-time <u>local</u> jobs and opportunities to build work skills for several Sandy kids, all while potentially building a workforce to create the next generation of Sandy historians. As you can see from the tables above, the City of Sandy funded over 480 hours of youth internship work in the 2020 calendar year and 252 hours in the first quarter of 2021.*

Visitor count numbers:

	2021	2020	2019
Visitor Count - Sandy	13	60	768
Visitor Count - OR outside of Sandy	21	90	3,030
Visitor Count - US outside of OR	35	110	1,003
Visitor Count - Intl	0	6	153

Traditionally, the Museum has also provided us with the numbers of visitors that they have received annually through the Visitor's Center as part of their report. As you can see, the number of people visiting the Historical Museum during the last two calendar years have been decimated by the pandemic and include a long period in 2020 and early 2021 where the museum was closed to the public. The numbers for 2021 shown above only reflect visitors for the 1st quarter thus far.



* - These numbers are for the period from 1/1/21 to 3/31/21 – results from the second quarter of the fiscal year were not available at the time these records were requested.

Sandy Area Chamber of Commerce

The Welcome Home Bag

Biennial funding awarded: \$4,150

The Sandy Area Chamber of Commerce uses their SSCP fund allocation to provide welcome packets to new Sandy residents. The "SACC Welcome Home Bag" is a reusable shopping bag adorned with a custom "Welcome Home" logo. It is filled with promotional items including brochures, maps, calendars, coupons to local businesses, pens, coffee mugs, truffles, and more from local area businesses.

This program was originally scheduled to be distributed regularly once a month to those turning on new water accounts with the City of Sandy. However, pandemic rules prohibited delivering these bags to residents in-person, so the Chamber held off on deliveries during the 2nd half of 2020 and recreated their approach.

Chamber Director Khrys Jones says that "in the winter of 2020/2021, we created a postcard to mail to new residents. The card directs the recipient to go online and complete a form on our website to request a bag, and how they would like to receive it." The form is on a Chamber web page that also has important numbers and resources for people just moving into the area, volunteer opportunities and links to the Sandy Visitor's Center. However, the SACC has also been hosting the Sandy Business Resource Center, one of six such centers in Clackamas County, whose purpose is to help local businesses navigate the myriad of government assistance programs that are now available to businesses attempting to survive this pandemic. This function is critical for local businesses and has consumed 100% of the Chamber's resources over the last 12 months.

Now, a year later, the Chamber is ready to distribute the Welcome Home bags. They have also increased the number of participating businesses from 29 to 33 and updated the contents of the bags with new materials from these businesses. **153 postcards**, representing people that moved to Sandy from 1/1 to 6/31 of this year, were sent out on July 5th. Pictures of the postcard and a Welcome Home Bag and its contents are shown below.





