

Addendum 2 3/17/20

The extended deadline is April 3, not April 1.

Based off of the responses provided in Amendment 1, please clarify whether or not the contractor is expected to install tablets on the vehicles used for the NEMT?

No, the City procures and installs all equipment. The operator is expected to learn how to use and operate all provided equipment.

Should the contractor include the cost for the replacement of the Easy Rides software in their bid?

No, the procurement and cost of all equipment and software used will be provided by the City.

For the MHX service, who is the radio service contact that we should speak with about communication costs?

Silke. City can provide current costs – 8 radios. January invoice was \$144.64

In light of Coronavirus (COVID-19), would you consider accepting a full electronic proposal copy via email (or on USB drive) in lieu of printed copies? Additionally, please advise if electronic copies of signatures/seals/notaries are acceptable, we are happy to provide hard copies if required at a future date. With offices closing around the nation, it will be difficult to produce the hard copies during this time.

Yes, due to circumstances, we will accept electronic signatures and electronic proposals.

What is the average drivers shift length?

Approximately 7.5 hours

Per your suggested staffing request – can you provide some insight on why the suggested increase in staff?

Sandy Transit found a need to terminate the operations contract, in large part, due to the contractor (a small, local business) not being able to properly recruit and retain drivers. Since the termination in December, we have hired and trained drivers up to the minimal level of drivers required. City administration have also stepped in to fill a lot of the operational task such as scheduling drivers, counting money, dispatching, reporting and so forth which the contractor will be required to do.

For clarification is the bus washer on City staff available for hire by the contractor or should the contractor include the position in its bid?

The contractor should include the position in its bid. Although the City staff person may be available for hire, their position is not included in the list of drivers included in RFP.

Will the City/County pay for the fuel for the non-revenue vehicle?

Yes, the City/County pays for all fuel.

Although there is a bus wash onsite, who physically now fuels and washes the vehicles?

Drivers Fuel the buses, bus washer washes the buses, inside and out.

On pg. 33 of the RFP Section Vehicles

“The City of Sandy will provide contractor with 10-15 ADA accessible vehicles. The vehicles will include equipment to maintain communication with all vehicle operators at all times. (radio or cell phone push-to-talk).” – Will the city provide radio’s or phone push to talks for every bus?

Will there be radios for the dispatchers and or ops manager?

If City owned radios are provided, will the contractor be expected to maintain them?

As with maintenance in general, the contractor will be responsible for recognizing maintenance needs and/or replacement and communicating those needs to the City. The City would be responsible for purchasing new, exploring maintenance contracts, etc as needed.

When will the upgrades/construction to the City of Sandy facility be completed?

The Bus Barn construction is scheduled to be complete by July 31, 2020. The Wash Bay updates are scheduled to be complete by June 30, 2020.

Under the previous contractor, were the drivers in a Union?

No

Is the additional money provided, in lieu of insurance, a benefit that the drivers have always had?

Yes

Once an award is issued, how soon can training and start up begin so that the May 25th start date is met?

For the furniture seen in the two offices, will that be available to the contractor for daily use?

Yes, any furniture currently here is available for use. Any future furniture or furniture changes requested by the contractor would be at the cost and responsibility of the contractor.

If the drivers currently fuel the vehicles, is that time billable or should it be included in the deadhead time?

That time is currently included in the drivers schedules as part of their shift and is billable.

Is the 2006 Ford Escape, provided by the City, a revenue or non-revenue vehicle?

Primarily a non-revenue vehicle but sometimes used in revenue service. This vehicle is used in inclement weather or as a back up if necessary.

Are the fares that are collected deposited by the contractor into a City or contractor bank account?

This has been conducted differently by the City and the County in the past. For the City, fares have always been deposited into the City’s bank account. In the past, the County fares were deposited into the contractor account.

Is the contractor expected to provide an armored car service or does the City cover that?

The City has never provided an armored car service, nor requested the Contractor to do so. At this time, the City would not see a need to provide an armored car service.

Few more questions, are the current drivers the city's employees?

Need an understanding how it's currently operated if you can share the details.

The City is currently operating the Transit System. The County and City have an IGA allowing the City to provide both services.

In the past, one contractor has operated both services.

Any flexibility to extend the deadline?

April 3 is the new due date, 1:00 pm.

Prime bidder requires minimum of 3 years experience? Yes, 3 years of experience.

Also, did RoJoy Services LLC go out of business since you mentioned dissolved?

RoJoy Services LLC's owner retired and dissolved the business.

Please confirm that due to these extraordinary circumstances you will accept an electronic submission including forms electronically signed.

Yes, we will accept electronic submissions electronically signed.

Please clarify what type of phone system will the City provide?

Waiting for response from IT

Additionally, will the contractor be able to "hang" a call recording option off of the City's system?

Waiting for response from IT